

Lincoln *MoneyGuard*® solutions claims facts and resources

Helpful resources



Concierge Care Coordination service and website

Available from day one to help clients stay independent and connected with their loved ones. Enables quick access to local services, personal needs assessments, care recommendations, and an online library. Access by logging in to [LincolnFinancial.com](https://www.lincolnfinancial.com).



Long-term Care Learning Center

<https://www.LFG.com/public/individual/contactformsclaims/longtermcare/lcclaimlearningcenter>

Contains a wealth of client-approved educational tools, including claim information and FAQs.



Submit a claim

[LincolnFinancial.com](https://www.lincolnfinancial.com)

Clients can initiate a claim by calling our Contact Center or filing online at LincolnFinancial.com.



Reimbursement via electronic funds transfer (EFT)

Clients can submit invoices and have reimbursements electronically deposited into their bank account.



Direct billing available

Clients can set up direct billing from a licensed care provider to Lincoln.

Claim statistics and insights

LTC benefits paid

(based on claims breakdown of benefits paid as of December 31, 2022)

Assisted living/residential care facility	36%
Home health care	55%
Nursing home	8%

Insights

(based on claims between January 1, 2014 – December 31, 2022)

Average age at claim	82
Top three reasons for claim	<ul style="list-style-type: none"> Alzheimer's/Dementia/Stroke Heart Disease Degenerative Arthritis and Bone disorders

Contact information for long-term care claims

General questions: 800-487-1485, option 4, 3

Lincoln *MoneyGuard*® solutions are life insurance policies with long-term care riders. Claims will reduce death benefit and cash value.



For more information, please contact your Lincoln MoneyGuard® representative.

Not a deposit
Not FDIC-insured
Not insured by any federal government agency
Not guaranteed by any bank or savings association
May go down in value

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