

## Start conversations that matter

Help your female clients plan more confidently for their future

Having conversations with your clients about long-term care is important, but discussing this topic with your female clients is critical. Why? Because *roughly 58% of women will need long-term care in their lives*.¹ They're also more likely than men to become care providers for their loved ones.²

Yet research shows a planning gap in the marketplace with very few women having any type of long-term care plans. You can change this by initiating long-term care planning conversations with your female clients. Getting the conversation started helps a plan evolve organically.

## We can help you simplify long-term care conversations

Using this guide, you can lead a discussion around four key long-term care topics: proactive planning, understanding LTC, family focus and cost of care.









Lananh Nguyen and Bloomberg, "U.S. Women Control \$14 Trillion — but Most Wealth Managers Still Ignore Them," fortune.com, April 11, 2019, https://fortune.com/2019/04/11/women-money-assets-wealth-management-financial-advisers/.

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<sup>&</sup>lt;sup>2</sup> Maddy Perkins, "Women are not a niche: Why financial advisors must look beyond gender," financial-planning.com, April 30, 2019, https://www.financial-planning.com/news/why-financial-advisors-should-look-beyond-gender.

Proactive planning		
Conversation starters	Talking points	
Share your thoughts with me about long-term care.	Clients have misconceptions about LTC, such as:  Believing it won't impact them Thinking they've saved enough to cover expenses Misunderstanding who bears the responsibility for paying Assuming their family will take care of them	
Who do you think needs a long-term care plan?	<ul> <li>Everyone needs an LTC plan in place, including someone who:</li> <li>Wants to reduce the risk of depleting their assets</li> <li>Wishes to lessen the burden on their loved ones</li> <li>Would like to plan ahead for peace of mind</li> </ul>	
Should you need care, where would that funding come from?	Your client's retirement plans can easily be disrupted by a long-term care event. To help them avoid this:  Let them know that it's better to plan sooner for LTC  Remind them that Lincoln Financial works with clients ages 30–80 on LTC planning  Go over funding options for care down the road	
Understanding LTC		
Conversation starters	Talking points	
Have you had any personal experiences as a caregiver?	<ul> <li>Allowing your client to share her personal stories can illustrate:</li> <li>How women are more at risk than men to become caregivers</li> <li>The effect that caregiving can have on loved ones</li> <li>The need for a caregiver alternative, such as a care manager</li> </ul>	
Are you familiar with different care environments and services provided during an LTC event?	Help her understand what care facilities:  In-home care Assisted living	<ul><li>Iong-term care encompasses, such as</li><li>Memory care facility</li><li>Nursing home</li></ul>
How do you think an LTC event would impact your family?	Without a plan in place, an  Emotionally Financially	LTC event can take a toll on a family:  Physically Administratively

Family focus		
Conversation starters	Talking points	
Tell me about your parents and their health.	By listening to her talk about her parents, you can learn about:  Longevity and risk in her family  The type of care she may need  How her parents' LTC needs were handled	
Who would you trust to make care decisions and advocate for your needs?	Creating a care circle for your client's LTC needs can:  Keep loved ones and caregivers informed and connected  Ensure quick communication across the social network  Offer reassurance to your client since they'll know their plans are formalized	
Let's plan a family discussion to go over your LTC plans.	<ul> <li>Many clients want to protect their legacy. They can do this by:</li> <li>Allocating money for their LTC, should they need it</li> <li>Choosing an LTC solution that offers a legacy option</li> </ul>	
<b>S</b> Cost of care		
Conversation starters	Talking points	
Are you aware of the costs of long-term care?	Americans underestimate the cost of LTC services by half. By visiting whatcarecosts.com, your clients can:  Learn the actual and projected costs for the type of care they want  Research care available wherever they may be planning on retiring  See how much they may spend without an LTC strategy in place	
Is it important for you to leave a legacy to your loved ones?	<ul> <li>Many clients want to protect their legacy. They can do this by:</li> <li>Allocating money for their long-term care, should they need it</li> <li>Choosing an LTC solution that offers a legacy option</li> </ul>	
Let's look at funding options for your LTC plan.	<ul> <li>With hybrid long-term care solutions, your client can:</li> <li>Identify sources from assets or income to pay for the plan</li> <li>Choose from flexible payment options, including one-time payments and monthly options</li> </ul>	



## For more resources on long-term care planning, reach out to your Lincoln representative.

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