



# Secure your retirement account: Prevent unauthorized access

## Keeping your account safe and secure is a shared responsibility.

Cybercriminals are becoming more technically sophisticated every day. If they can obtain your Social Security number and other personal information, they can steal your identity. This type of information may have been released during any of the large-scale breaches experienced by a number of national and international companies.

It is important that you take steps to keep your retirement account secure and reduce the possibility of being a victim of cybercrime.

## Register your account today.

Register your account for web access at [LincolnFinancial.com/Register](https://LincolnFinancial.com/Register) to prevent unauthorized individuals from doing so in your place and attempting to steal your savings through loan or distribution requests. You will set up two-factor authentication during registration, which requires you to enter a code from your phone prior to gaining access to your account. Two-factor authentication adds an additional layer of protection that prevents a cybercriminal from logging into your account even if your password is compromised.

## Take these additional steps to keep your account secure.

- **Register your online account** with a unique user name that isn't your email address, and add a strong password that uses numbers, capital letters, lowercase letters, and special characters. By using a unique username and password, you'll protect your account from being hijacked if credentials for other accounts are stolen. Additionally, you'll be enrolled in two-factor authentication for enhanced security.
- **Select a custom PIN and enroll in voice authentication** by calling **800-234-3500** and following the prompts from the automated voice system.
- **Request a secure code word** that Lincoln Customer Contact Center representatives will need to verify before discussing your account. That code word must be requested in writing by fax, email, or mail:
  - **Fax:** 260-455-9975
  - **Email:** [AllianceForms@LFG.com](mailto:AllianceForms@LFG.com)
  - **Mail to:** Lincoln Financial Group  
P.O. Box 7876  
Fort Wayne, IN 46801-7876

Not a deposit
Not FDIC-insured
Not insured by any federal government agency
Not guaranteed by any bank or savings association
May go down in value

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We're committed to working with you to prevent cybercrime, but these important steps to secure your data are up to you. Implement these security safeguards today. To learn more about cybersecurity and how your accounts are protected, visit [LincolnFinancial.com/Cybersecurity](https://LincolnFinancial.com/Cybersecurity). If you need assistance registering your account, contact our Web Team at **800-648-6424**.

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